

## Sing! Choirs: Terms and Conditions 2024

**Membership of Sing! Choirs means an acceptance of these terms and conditions with an understanding that it is not possible to make exceptions for individual circumstances.**

### CHOIR MEMBER CONDUCT

Sing! Choirs aims to provide a positive experience for all involved and therefore, any negative behaviour towards the Choir Leader or fellow members, either in person, or written (including on Social Media), will result in membership being cancelled without refund. You will also be immediately withdrawn from the members area on the website.

Anyone found misusing, and/or abusing the members area on the website will also have their membership cancelled without refund.

Members are liable to pay for any breakages or damage to the contents, furniture, equipment etc. belonging to Sing! Choirs or the venue proprietor. Sing! Choirs accepts no liability for loss or damage to property suffered on the premises or grounds.

**The Musical Director has the right to ask any choir member to leave at any time, with no notice and no reason needing to be given.** This looks after the harmonious nature of the choir and the wellbeing of its members and the Musical Director.

### HEALTH AND SAFETY, EQUAL OPPORTUNITIES

Sing! Choirs assumes no responsibility for accidents or injury to individuals participating in the course. The Choir Leader will make reasonable adjustments and offer support to members with health problems and disabilities.

Sing! Choirs' members are expected to adhere to any guidance put in place such as social distancing and wearing of masks. Please refer to emails relating to the term we are in for specific requirements. Refusal to do this may result in you being removed from Sing! Choirs with immediate effect, and no refunds issued.

Sing! Choirs' members are responsible for their own property and well-being whilst attending all rehearsals and performances.

## KEEPING WELL GUIDANCE

We know that Covid is still about so please don't come if you have any symptoms or have tested positive. We will be keeping a small number of doors / windows open during rehearsal for ventilation. It will be your responsibility to consider any symptoms, and if there are any thoughts that you are not well you must not attend. This is important and we say that if you do not want to go through that thought process then do not sign up. We cannot prevent any illness, but we can do what we can to reduce the risk. This is everyone's responsibility.

Do not attend choir if you have had vomiting and/or diarrhoea, until 48 hours after the last episode.

**We do ask that you don't attend if there is someone in your household who has Covid.**

## COURSE PAYMENT AND REFUND POLICY

The course fee is payable before the commencement of the course and is non-transferable and non-refundable. Fees are based on booked sessions, not attendance; refunds or credits will not be given to sessions missed due to sickness or holiday.

Sing! Choirs' members will be advised in advance of any increase in membership fees which may be necessary from time to time.

**Payments for additional sessions / events / performances:** Any emails issuing payment or availability deadline dates, linked to anything related to Sing! Choirs, must be respected and adhered to by all Sing! Choirs members, as per the Choir Member Conduct section.

If you attend an additional session, and have not paid in advance, payment will be expected on arrival, and at the absolute latest the next day by Bank Transfer.

Please don't pay money into the Sing! Choirs account (or make any form of payment), until asked and you have a confirmed space in the choir for any event.

There is a line now in availability requests which is as follows:

**\*\*If your availability changes you must tell me BEFORE I announce the choir and confirm spaces (a date when this will happen is always given) – failure to do so will result in payment still being expected (there are no exceptions)\*\*If you fail to pay then this will be added onto the following term's fees\*\***

**Lost Music / Change of Voice / Choir:** If you lose your folder of music and/or change the voice or choir you sing in which means you will need replacement copies of sheet music then a charge of £10.00 will be made. Replacement music will be issued as and when needed for concerts if it is from the back catalogue.

## REGISTRATION

From 1 January 2015 there is a registration fee of £10.00 to join Sing! Choirs – this also includes choir members who have left for a part-term or more, and wish to re-join.

## **COURSE SESSION CANCELLATION**

In the event that a session is cancelled due to severe weather, choir leader illness, or other circumstances beyond our control, members will be contacted by email; if in doubt, call 01353 662022. The cancelled session will either be rearranged in the current or following term, or if this is not possible a Zoom session will happen and failing that we will issue a credit note to the value of proportion of the fee for the missed session, which can be used as part-payment for a Sing! Choirs term: no cash refunds will be given.

Zoom may be used on occasion for any sessions where it is not possible to hold “in-person” ones. If a Zoom session is offered, then there will be no refunds / credits for those sessions.

## **CONCERTS, TOURS, AND PERFORMANCES**

Sing! Choirs operates on a 10 week term cycle for which members pay their fees and some members, understandably, wish for this to be their limit of their involvement.

Choir members who wish to take part in public performances, where there will be an audience, must recognise this as an additional commitment with the need to commit to attending rehearsals on pre-arranged dates. Unfortunately members who cannot attend, or fail to attend, the rehearsals will be unable to be in the concert on that occasion.

Occasionally there may be an additional charge for the rehearsals, which may go towards concert costs – but there is no charge to sing in the concert.

In the unlikely event that a concert date clashes with a date in the term, no refunds or session transfers will be given for that date.

## **COURSE CANCELLATION**

The formation and continuation of the course is dependent on sufficient bookings and satisfactory attendance. If the course is cancelled before the first session has taken place due to insufficient bookings, members shall receive a full refund of the fee. In the event that the group is cancelled after the first session has taken place due to unsatisfactory attendance, members shall receive a refund for the outstanding sessions.

## **SING! CHOIRS ARRANGEMENTS**

The harmonies, concepts and resources used in Sing! Choirs are owned by Sing! Choirs. In taking part in any rehearsal, performance, workshop or event it is agreed that any use of resources, techniques and ideas will not be used, amended, copied or replicated at any other event, or to any group or in any venue. If found to be used, legal action will ensue against the individual.

## **SINGING**

Whilst we love Sing! Choirs members to sing as much as they can, if any choir members decide to sing elsewhere, either in another choir, or singing group, or solo act – should the actions of the choir member infringe on and affect Sing! Choirs in any way the choir member will no longer be a member of Sing! Choirs with immediate effect. Sing! Choirs works very hard to recruit singers as well as build local, national and international connections, and any infringement of this is not welcomed.

## **PERSONAL INFORMATION, DATA PROTECTION, ADVERTISING**

Your personal information will not be disclosed to any third party. Members should inform us of any important changes e.g. a change of address. We reserve the right to take photographs, video and sound recordings during the sessions for use in our brochures, website and general advertising etc. We may from time to time contact you by email and provide additional facilities, such as audio downloads; those who do not have internet facilities may not be able to access some of these additional provisions.

**Sing! Choirs reserves the right to change and amend these Terms and Conditions at any given time.**

**For any further details please contact: [kathryn@singchoirs.com](mailto:kathryn@singchoirs.com)**

**[www.singchoirs.com](http://www.singchoirs.com)**